

**Mazuma Credit Union Fraud  
Prevention Fridays:  
Phishing/Smishing/Vishing**

**FBI  
SPECIAL AGENT  
JEFF LANZA  
(RETIRED)**



# Tips to Stay Safe From Phishing

1

Don't Respond to Unsolicited Requests for Personal Information

2

Never Enter Your Personal information on a Pop-up Screen

3

Keep Your Computer Protected with Updated Anti-Virus Software

# Tips to Stay Safe From Vishing

1

Don't Call the Number Provided on a Suspicious E-mail or Direct Mailing

2

Don't Respond to a Phone Call that Prompts You to Enter Information on Your Phone

3

Report Any Suspicious Phone Calls or E-mails to your Financial Institution Immediately

# Tips to Stay Safe From Smishing

1

**Be suspicious of unexpected text messages or calls**

2

**Scrutinize your cell phone bill every month**

3

**Don't use it to enter competitions or "free services"**

4

**Don't give out your number to just anyone**